



CREDIT CARD UPGRADE FAQs

We are happy to provide our members with upgraded cards that will be contactless and have a host of new features and conveniences. We hope to make this transition as smooth as possible, and we will be here to assist each member through the process.

WHY ARE YOU CHANGING THE CARDS?

This upgrade allows us to begin issuing newer cards that provide more security, options, and benefits than ever before! One of the biggest features will be contactless capabilities allowing users to spend their money without jeopardizing their card information. Contactless cards can be used simply by tapping the card at the POS system. We will also have additional rewards opportunities that were unavailable before.

WILL MY CARD HAVE A DIFFERENT CARD NUMBER?

Yes. Your new card will have a brand new number. The previous number will **no longer** be used. Once the card is received, the user will wait until 05/14/2023 to activate the card. After the card is activated on 05/14/2023, users will need to update any automatic payments or payment methods to prevent declined transactions. After the new card is activated, the previous card can be shredded since it will no longer work.

WILL I NEED TO CHANGE ANY SAVED PAYMENT METHODS?

Yes. All saved payment methods or automatic payments using the old card will need to be updated after May 14, 2023.

WHEN CAN I START USING THE NEW CARD?

The new card will be received between 05/01/2023 and 05/10/2023. The card cannot be activated until 05/14/2023. The user will need to call the number on the activation sticker on the front of the card to complete the activation. After the card is activated, it can be used.

WILL THERE BE REWARDS ON THIS CREDIT CARD?

Yes. All users will have access to a valuable suite of rewards including cash back, travel credit, merchandise redemption, gas points, and so much more!

HOW WILL I MAKE THE PAYMENT ON MY NEW CARD?

You can make your credit card payment using the same method you currently use.